Redneck Trailer Supplies - Springfield, Missouri

Redneck Trailer Supplies began in 1979 as a manufacturer of gooseneck trailers. These trailers were primarily painted red giving rise to the "red neck" name. Redneck's history and experience in trailer manufacturing gives them unique insight into the needs, concerns, and values of their customers in the industry.

Since 1979, Redneck Trailer Supplies has acquired another trailer supply company and added branches in Oklahoma, Texas, and North Carolina to name only a few. With over 15 branches, Redneck Trailer Supplies is the nation's leading wholesale distributor of trailer parts and towing supplies.

Accounts Payable

The Accounts Payable Department implemented MaxRecall and began a scanning regiment for paid Accounts Payable vouchers. They started scanning in May and have completed the testing phase. MaxRecall was fully implemented for the start of new fiscal year on September 1, 2002. All paid files are available for retrieval from each employee's PC.

MaxRecall has eliminated the huge amounts of time involved in retrieving and re-filing documents for the numerous audits that Redneck is involved in each year. This is a timesaving tool for other departments as they also have the ability to access paid files without having to manually checkout the files from Accounts Payable. One of the most important benefits of switching to MaxRecall is that it has eliminated searching for misfiled or misplaced documents and minimized the risk of losing documents.

Accounts Receivable

The Accounts Receivable Department handles Invoices in a two ways: Demand Print Invoices and OEEPI Invoices. MaxRecall uses a print script to capture a copy of an invoice as it is created, modified, and "demand printed." These Demand Print Invoice files are scheduled to run through a text processor or through the ERM Module, which then captures the keyword information and imports the files into MaxRecall. SX.Enterprise's End-of-Day Reports are set to run each evening. One such report is the OEEPI Report. It includes all of the Sales Orders in the "invoiced stage" that affect the General Ledger. MaxRecall FTPs this Invoice file from the Infor ERP and uses a text processor to extract and store the keyword information. While both of these types of invoices are text files, when retrieved in MaxRecall's Document Retrieval they will appear as a scanned image with the text overlapping an overlay.

To make document retrevial easier, a Folder has been set up for the Accounts Receivable Department. A folder allows the user to search more than one Document type using common keyword information. In this case using the Sales Order Number and Suffix will retrieve each of the Demand Print Invoices and the OEEPI Invoice with the ease of one search.

> "Our Accounts Payable Department was drowning in paper. The quantity of documents we had onsite was cumbersome and misplaced documents created huge headaches. Now we simply enter a keyword into the MaxRecall system and we have instant access to the information. Multiple users can access the documents and they are never misplaced. The floor space that was reclaimed by removing a dozen filing cabinets opened up the AP Areas and really improved the work environment."
>
> Jason Factor —IT Manager
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